

**City of London Police 'Top X' 2011 – (not in priority risk order)**  
**August 2013 Outstanding Actions (2)**

Reference:	Proposed Action	Nominated Officer	Resolution Proposed	Date	Target Date	Completion Date	Met y/n	Further information or alternative/interim action.
COLP 1/2011	<p><b>AIRWAVE</b></p> <p>A recording process has been introduced for all incidents of poor coverage, so that the range and frequency can be analysed by the Airwaves team</p> <p>The re-positioning of the antenna within Liverpool St Station is an option being considered alongside, the option to install a base station to serve the whole station. The latter has been presented to the Chief Constable of BTP</p> <p>The faulty antenna was replaced on Leman Street Police Station, which has improved coverage.</p> <p>Recommendation by Airwave Service Manager to conduct a full survey in and around the Bishopsgate area. ICT will follow up this proposal and will request updates and a report detailing the failure and the state of the system prior to and post any changes made to rectify the issues.</p>	Airwave Solutions Team	Implementation of recommendations. Dependent on BTP and Corporation of London and resources	Continual process	Solution to be identified and implemented as soon as possible		Y	<p>In 2012 only one accident/incident/near miss report related to communications failure.</p> <p>Further improvement work to the Airwave network will take place in mid September 2013. This work will take approximately 2 months and will give full Airwave coverage to all platforms and concourses.</p> <p>Appropriate patrol strategies have been put in place to mitigate Airwave issues in the affected area.</p> <p>This action has been left on the Top X register until the upgrade work is carried out in Autumn 2013 so that the issue can be monitored.</p>

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COLP 4/2011	Designated storage areas to be used. Staff to be made aware of basic requirement to keep areas clear of trip hazards and to stack items safely. All staff required to handle materials to attend manual handling training.	All Heads of Dept	Regular reminders at Team meetings	Process in place	Quarterly		N	Although information and processes are in place this remains a TOP X risk. Managers will need to continue monitoring processes and ensure Individual's comply.
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